



TOOLKIT FOR A SUCCESSFUL VISIT

- ❖ WE ARE CURRENTLY OPEN FOR DINNER, 7 NIGHTS A WEEK, BEGINNING AT 4:00PM
- ❖ PLEASE MAKE A RESERVATION TO SECURE A TABLE
 - VISIT HAWKSPUBLICHOUSE.COM, CLICK THE RESSERVATION LINK TO RESERVE ONLINE
 - CALL THE RESTAURANT AT 916.588.4440 TO RESERVE A TABLE ON OUR PATIO
- ❖ PLEASE RESPECT YOUR RESERVATION WINDOW
 - ARRIVE ON TIME
 - WE RESPECTFULLY ASK THAT GUESTS DO NOT LINGER AFTER DINING WITH US
- ❖ UPON ARRIVAL, PLEASE STAY IN YOUR VEHICLE AND CALL THE RESTAURANT TO LET US KNOW YOU'RE PARTY HAS ARRIVED: 916.588.4440 x1
 - PLEASE NOTE THAT GUIDELINES REQUIRE THAT WE WAIT TO SEAT YOUR PARTY UNTIL ALL GUESTS HAVE ARRIVED
- ❖ OUR HOST WILL CONTACT YOU BY PHONE WHEN YOUR TABLE IS READY
- ❖ PLEASE RESPECT SOCIAL DISTANCING GUIDELINES AS YOU APPROACH THE RESTAURANT
- ❖ WE WILL HAVE HAND SANITIZER AVAILABLE AT OUR HOST STAND. PLEASE SANITIZE YOUR HANDS AS YOU ENTER THE RESTAURANT
- ❖ OUR HOSTS WILL SHOW YOU TO YOUR TABLE
- ❖ A FEW NOTES ABOUT SERVICE
 - WE WILL PRESENT SINGLE USE, DISPOSABLE MENUS
 - ALL MENUS CAN BE VIEWED ONLINE AT HAWKSPUBLICHOUSE.COM
 - AS PER CURRENT GUIDELINES, YOU'RE TABLE WILL NOT BE SET PRIOR TO YOUR ARRIVAL
 - WE WILL PRESENT SILVERWARE WRAPPED IN CLOTH NAPKINS
- ❖ HAVE A MASK? FEEL FREE TO WEAR IT; WE'LL BE WEARING THEM TOO!
- ❖ WE ARE DOING OUR BEST TO PROVIDE THE HAWKS PROVISIONS + PUBLIC HOUSE EXPERIENCE YOU EXPECT, WHILE STILL ADHERING TO CURRENT GUIDELINES. RELAX, ENJOY, AND PLEASE KNOW WE ARE GRATEFFUL TO SERVE YOU!